

Colorado Summit



*Updates for Providers in the
Colorado Medicaid Dental Program
Vol. 4 – May 2015*



COLORADO
Department of Health Care
Policy & Financing

This issue of the Colorado Summit will cover the following:

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Announcement

DentaQuest welcomes Dr. James C. Grant as the new Colorado Dental Director. Dr. Grant graduated from The Ohio State University and immediately joined the U.S. Air Force to continue his training.

He has practiced in Ft. Collins for eight years and Colorado Springs for 22 years. Dr. Grant is a long-time member of the Colorado Dental Association. During the past 10 years, he pioneered, patented and acquired a CE certification that expanded to eight patents worldwide, a new paradigm treatment for dental implants. He then traveled extensively to the United Kingdom to lecture and instruct dentists on the use and placement of implants.



Dr. Grant has been a Key Opinion Leader for 3M on digital impression, CAD/CAM production and 3D printing, and lectured for 3M throughout the U.S. to dentists and laboratory owners. He is a published author in a variety of dental journals, and is a sought after dental expert for three international consulting firms.

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Testimonial

Dear Christie,

I want to take this opportunity to thank you and DentaQuest for your outstanding assistance in helping us get up and running with Medicaid. Your quick responses, as well as detailed training, have been essential in our being able to navigate the system and help our community members.

It has been an eye-opening and very rewarding experience seeing the need in our community and being able to help so many. We look forward to working closely with you in the future. Thank you!

Lori G. Dooley
Office Manager
Mineral County Dental Clinic

Dr. Grant enjoys providing his dental expertise and clinical knowledge to the Colorado Medicaid Dental Program and enthusiastically supports the mission of DentaQuest.

2% Rate Increase

Please remember that the deadline for resubmitting claims for the 2% rate increase is May 29, 2015. All claims that are resubmitted for the 2% increase must have the word **“Eagle”** in **Box 35** of the ADA claim form or the remarks/comments box.

To avoid manual reprocessing efforts in the future, please bill at the Usual and Customary Rate (UCR). DentaQuest is configured to always pay at the lowest amount billed, per state and federal regulations.

X-Ray Mounting

Please submit all X-rays with the right sided X-rays mounted on the left. The ADA and FDI have set international standards for mounting X-rays as such. This is the current technique that is in radiology textbooks. Compliance with this request will support accurate approvals.

Division for Intellectual and Developmental Disabilities (DIDD) Providers

Beginning on July 1, 2015, only Medicaid credentialed providers will be reimbursed for providing dental services to Home and Community Based Services-for Persons with Developmental Disabilities (HCBS-DD) and Supported Living Services (HCBS-SLS) waiver participants. All claims previously submitted through Community Centered Boards (CCBs) will be submitted through DentaQuest for dates of service July 1, 2015 and after.

There is a new tab on the Colorado DentaQuest Provider page for announcements regarding this DIDD waiver group. Please note the Letters from the Department as well as the enhanced fee schedule are currently posted there.

Revisions to the Dental Rules

Revisions to the Children’s Dental Rule that were approved by the Medical Services Board (MSB) on October 10, 2014, and went into effect on November 30, 2014. The final version is available on the Code of Colorado Regulations website: <https://www.sos.state.co.us/CCR/Welcome.do> section 8.202 “Dental Services for Children” on page 24 of the rule. The changes were reflected in the revised Office Reference Manual (ORM) when it published on Feb. 20, 2015.

Revisions to the Adult Dental Services rule passed its final reading for permanent adoption at the MSB meeting on March 13, 2015 and were effective on April 30, 2015. The final version is available on the Code of Colorado Regulations website. Please see the Office Reference Manual (ORM) Change Log located before the Benefits tables for reference.

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Four new services were added to the 21-and-over benefit for coverage:

Prefabricated stainless steel crown – permanent tooth

Prefabricated stainless steel crown with resin window

Protective restoration

Full mouth debridement

The Department removed PARs from the following services. They will require documentation for pre-payment review (PPR).

Single crowns

Core buildups

Post and Cores

Root canals

Non-emergency surgical extractions

General anesthesia

IV Sedation

Submitting Claims for High Risk Benefits

When submitting claims for high risk benefits, as defined in General Definitions of the ORM, found in the Appendix (A-1), please enter the keywords “High Risk” in box 35 of the ADA Claims form and provide a narrative of the criteria that determined the high risk designation.

Contact Provider Relations

Contact information for your Provider Relations Representative can be found on the DentaQuest CO Provider page, under the Training and Provider Relations tab: <http://www.dentaquest.com/state-plans/regions/colorado/provider-page/training-and-provider-relations/>