

Resources for

Take 5 Providers

Working with Medicaid can be rewarding for your practice and patients. Please use the following contacts and websites to find answers to your Medicaid questions.



DentaQuest Provider Relations Team:

 Contact **855-225-1731** for Provider Relations/Services

For in-depth questions, contact DentaQuest Colorado's regional representatives:

Denver, South Metro and Southeastern Colorado

 Karen Savoie: 303-680-2153

West and North Metro and Northeastern Colorado

 Lisa Larkin-Allen: 720-645-2998

Western Slope up to the Front Range


 Christie Robson: 970-464-2240

Supervisor

 Laura Jacob: 303-794-3226


More DentaQuest resources:

 Visit dentaquest.com/colorado and click "Dentist Page"


 **Claims Appeal Information** can be found in Section 2.04 of the ORM on DentaQuest's webpage for Colorado dentists

 Refer **Patients** with questions to **855-225-1729**

Medicaid resources:

 For helpful provider resources, visit www.colorado.gov/hcpf/provider-services/

 Contact **800-237-0757** for questions about provider enrollment

 Contact Gail Reeder with Colorado Medicaid at **303-866-5187** with technical questions

It's time to Take 5



To start the enrollment process, please download and complete the credentialing application at <http://bit.ly/MedicaidApp>

10 Tips for Successful Enrollment:

- 1 **Call DentaQuest's recruiters** at **855-873-1283** to discuss your participation in Medicaid.
- 2 **Fill out the application.** There are two different applications you must complete.
- 3 **Call Medicaid's credentialing team** at **800-237-0757** for help filling out the application.
- 4 **Make a copy** of your application to reference if you have questions or need to make changes.
- 5 **Complete and return** both provider applications.
- 6 **Note the date** when you submit your application and be sure to call **800-237-0757** after 14 days to check your status.
- 7 **Check the status** of your application if you have not received an update after 45 days. Inactive applications may need to be resubmitted.
- 8 **Expect an acceptance letter** from Medicaid once your application is approved (usually within 2 weeks for a complete application).
- 9 **Contact your regional DentaQuest representative** listed on the reverse side of this card once you receive your acceptance letter.
- 10 **Contact Gail Reeder** with Colorado Medicaid at **303-866-5187** for technical questions about enrollment or application status.

To learn more about Take 5, contact the Colorado Dental Association at:
303-740-6900 or cdaonline.org/Take5



TAKE 5

